

# Intermediary Support Functions

Aldridge & Jenkins, 2017

An **intermediary organization** is defined as a statewide center or partnership that supports state and local child- and family-serving agencies in designing, implementing, and sustaining evidence-based programs like Triple P (Mettrick et al., 2015). The supports that intermediary organizations may provide typically include one or more the following:

## Partnership Engagement & Communications

Helping to ensure that the right co-creation partners are at the table to support a hospitable context to achieve Triple P goals. Helping to ensure widespread and consistent messaging about positive parenting and collaborative accomplishments.

### Often involves helping to ensure:

- Cross-agency involvement and statewide support partners
- Co-creation process at community levels
- Consistent messaging for shared values, principles, and strategies
- Tailored communications for state and local contexts



## Proactive & Responsive Implementation Support

Helping to ensure multi-level capacity and performance to scale Triple P with success and sustainability.

### Often involves helping to ensure:

- Leadership and team structures for implementation
- Workforce development infrastructure
- Quality and outcome monitoring systems for improvement
- Media and networking capacity to expand beyond direct services



## Research, Evaluation, & Data Linking Capacity

Helping to ensure the improvement of state and local Triple P efforts through data monitoring, benchmark evaluation, and connecting research to practice.

### Often involves helping to ensure:

- Comprehensive evaluation design
- Systematic data collection, analysis, and reporting
- The use of research and data for continuous quality improvement at all levels



## Workforce Development (including training & coaching)

Helping to ensure that practitioners can competently and confidently deliver Triple P as intended and in ways that are responsive to parent needs and preferences.

### Often involves helping to ensure:

- Triple P is usable within practitioners' local contexts
- The right practitioners are selected to deliver Triple P
- Triple P training is accessible
- Consistent, high-quality coaching support after Triple P accreditation



## Policy & Finance Support

Helping to ensure hospitable policy and financial environments for Triple P and supporting partners to navigate them with confidence.

### Often involves helping to ensure:

- Clear state and local policies that are aligned with:
  - Triple P programming
  - Community implementation and scaling needs
- Local and statewide partners are confident navigating policy and finance to optimize Triple P sustainability

